

Service & Warranty Information

How to Get Service Under the Terms of the Limited One-Year Warranty

When you suspect an item is defective, please check the operator's manual for standard operation and troubleshooting techniques that may correct the problem. Additional information may be found on the M.T.H. Website. Should you still require service, follow the instructions below to obtain warranty service. First, e-mail, write, call or fax a M.T.H. Authorized Service Center (ASC) in your area to obtain Repair Authorization. You can find the list of ASCs on the M.T.H. Website, www.mthtrains.com. Authorized Service Centers are required to make warranty repairs on items sold only from that store; all other repairs may-- or may not be done at the store's own discretion. If you did not purchase the item directly from the ASC, you will need to select a National Authorized Service Center (NASC). These centers are compensated by M.T.H. to perform warranty service for any customer whose repair qualifies for warranty service. A list of NASC retailers can be located on the M.T.H. Website or by calling 410-381-2580. Should the warranty no longer apply, you may choose either an ASC or NASC retailer to service your M.T.H. Product. A reasonable service fee will be charged.

CAUTION: Make sure the product is packed in its original factory packaging including its foam and plastic wrapping material to prevent damage to the merchandise. There is no need to return the entire set if only one of the components is in need of repair unless otherwise instructed by the Service Center. The shipment must be prepaid and we recommend that it be insured. A cover letter including your name, address, daytime phone number, e-mail address (if available), Return Authorization number (if required by the service center, a copy of your sales receipt and a full description of the problem must be included to facilitate the repairs. Please include the description regardless of whether you discussed the problem with a service technician when contacting the Service Center for your Return Authorization.

Please make sure you have followed the instructions carefully before returning any merchandise for service. Authorized M.T.H. Service Centers are independently owned and operated and are not agents or representatives of M.T.H. Electric Trains. M.T.H. assumes no responsibility, financial or otherwise, for material left in their possession, or work done, by privately owned M.T.H. Authorized Service Centers.

If you need assistance at any time email MTH Service at service@mth-railking.com, or call 410 381-2580.

Limited One-Year Warranty

All M.T.H. products purchased from an M.T.H. Authorized Retailer are covered by this warranty provided the product was manufactured within five years of the date of purchase. This warranty is for the original purchaser and is non-transferable.

See our website www.mthtrains.com to identify an M.T.H. Authorized Retailer near you.

M.T.H. products may be registered online in advance of warranty work at www.mthtrains.com/warranty. The original sales receipt and the conditions below must be met regardless of whether the product is registered on the M.T.H. website in order to obtain warranty service.

M.T.H. products manufactured within five years from the date of purchase are warranted for one year against defects in material or workmanship, excluding wear items such as light bulbs, pick-up rollers, batteries, smoke unit wicks, and traction tires. We will repair, replace, or credit (at our option) the defective part without charge for the parts or labor if the following conditions are met: (1) the item is returned to an M.T.H. Authorized Service Center* (ASC) or M.T.H. National Authorized Service Center (NASC) or M.T.H. Electric Trains Service Department, (2) was manufactured within the previous five years and (3) was purchased within one year of the original date of purchase from an M.T.H. Authorized Retailer. Products manufactured after the five year cutoff from the date of purchase are not covered under any warranty by M.T.H. Electric Trains. The manufacture date of an item can be verified on the item's detail page "shipping date field" on the M.T.H. website (www.mthtrains.com). This warranty does not cover damages caused by improper care, handling, or use. Transportation costs incurred by the customer are not covered under this warranty.

Items sent for repair must be accompanied by a return authorization number, a description of the problem, and a copy of the original sales receipt from an M.T.H. Authorized Retailer, which gives the date of purchase. If you are sending this product to an Authorized Service Center, contact that Center for their return authorization.

This warranty gives you specific legal rights, and you may have other rights that vary from state to state. Specific questions regarding the warranty may be forwarded to M.T.H. Directly.

* Authorized Service Centers (ASC) are only obligated to provide warranty service for any consumer who has purchased the specific M.T.H. item from them that requires service work.

Service Department:
M.T.H. Electric Trains
7020 Columbia Gateway Drive
Columbia MD 21046-1532

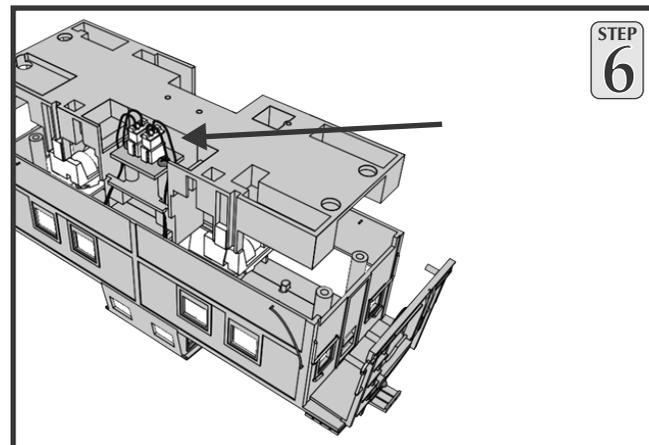
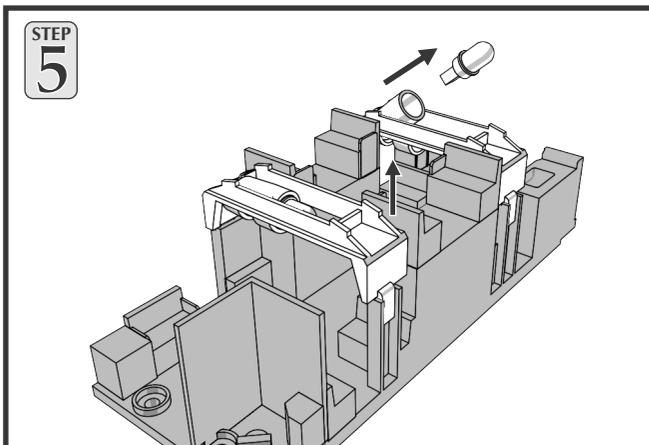
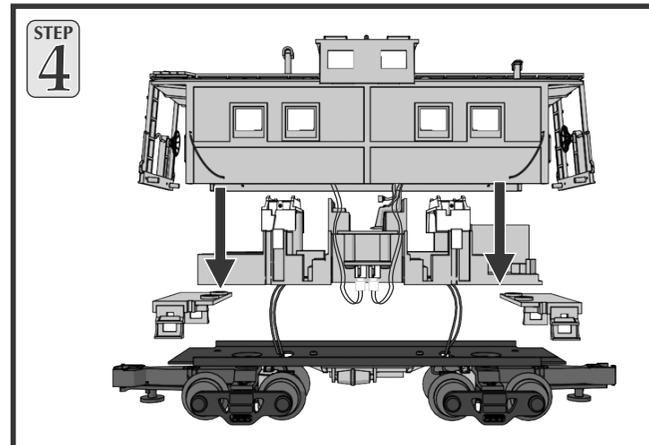
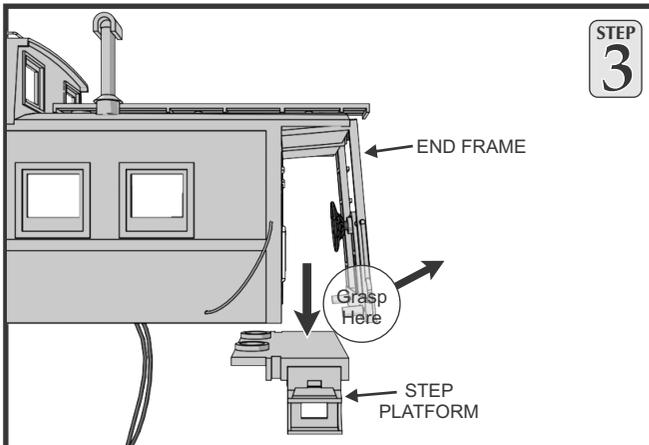
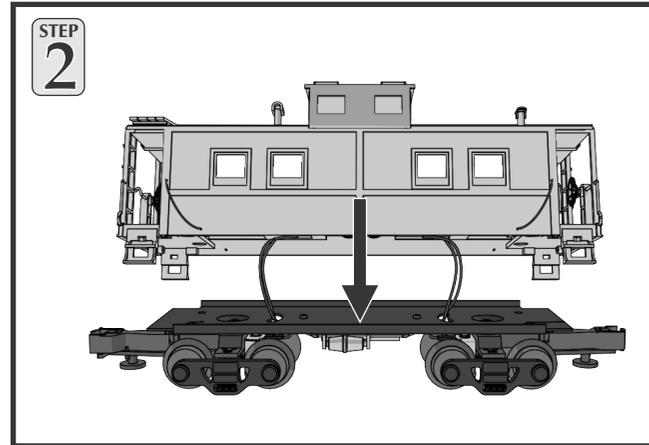
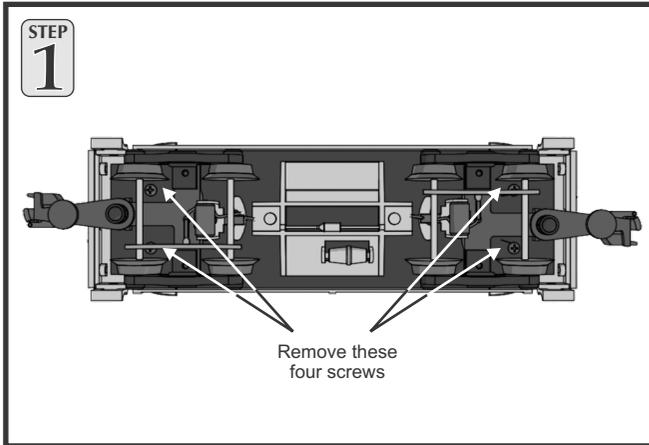


Center Copula Steel Caboose OPERATOR'S MANUAL

The Premier Center Copula Steel Caboose offers a new level of excitement and realism for your O or O-27 Gauge model railroad. Constructed from sturdy ABS plastic, the Center Copula Steel Caboose was created from quality components and has been designed for years of operation.

The Premier Center Copula Steel Caboose comes fully assembled, decorated and ready for use right out of the box. The Center Copula Steel Caboose features an illuminated interior controlled from track power. Use and operation is made easy by following the instructions on the following pages.

PLEASE READ BEFORE USE AND SAVE
www.mthtrains.com



Instructions

To replace the interior light bulbs, follow these steps.

- 1) To remove the shell from chassis remove the four screws located underneath the trucks.
 - 2) With the four screws removed, lower the chassis from the shell, take care not to pull the wires out.
 - 3) To be able to separate the interior from the shell you need to remove the step platform from both ends. In order to do this you need to loosen the end frames from the step platform. You must do this carefully so that you don't break them. Grasp the end frame by the bottom and pivot outwards 5°. You can then remove the step platforms.
 - 4) With the step platforms removed you can then lower the interior down from the shell (to completely remove the body from the interior, go to step 6).
 - 5) You can replace the bulbs by pushing the socket up from the bulb holder and pull the bulb from its socket. Replace with a new one, and reverse the steps to reassemble the caboose. To replace the two red LED lights at the ends of the caboose, follow steps 1- 4, 6 and 7.
 - 6) Turn the caboose upside down and unplug the red LED's from underneath the interior.
 - 7) There will be two spots of hot glue holding the LEDs in place. Use a screw driver to loosen the wires from the spots of glue. Pull the LEDs back towards the inside of the shell to remove them. Replace the LEDs with a new set and use hot glue to put the wires back in place. Plug the wires back into the connector under the interior. Reassemble.
- NOTE: When reassembling, the end posts of the shell must pass through the corresponding holes in the interior.

